

**Community Longitudinal Rotation
Middleport Family Health Center**
Middleport, NY 14105

Primary Preceptor:

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Site Description:

Middleport Family Health Center is part of an eight-store group of independent pharmacies and businesses located in the Western New York area. The owners have continued to pursue the mission of advancing practice by incorporating advanced technology with the Parata[®] Max automated dispensing system and RxSafe[®] RapidPakRx[™] adherence packaging system; utilizing an innovative pharmacy software system (PioneerRx[®]); offering a full line pharmacy complete with durable medical equipment and supplies; incorporating MTM, diabetes education, and immunization services; establishing a transitions of care program through a local hospital; and establishing a PGY-1 Community Pharmacy Residency Program. Strengths of this rotation include development and implementation of patient care services in a community pharmacy; participation in an innovative transitions of care collaborative program. The student has a hands-on experience in an innovative and advanced environment where entrepreneurship is cultivated by preceptors and experienced ownership. Students participate in a variety of disease state management and disease state education practice areas including medication therapy management, diabetes self-management education, and immunization delivery.

Rotation Locations:

Monday, Tuesday, Wednesday, Friday: Middleport Family Health Center, (unless otherwise specified)
Tuesday & Thursday: Medina Memorial Hospital
200 Ohio Street
Medina, NY 14103

Activities to Expect on Rotation:

- Participation in diabetes self-management consults within the pharmacy
- Perform RxSafe[®] RapidPakRx[™] and Dispill[™] medication adherence packaging, including calling patients and prescribers, verifying medication lists, screening for drug-drug interactions, and ensuring medication safety
- Medication therapy management – utilization of Outcomes[™] platform
- Medication reconciliation and transitions of care rounding and follow up at Medina Memorial Hospital
- Help design and participate in immunization clinics including Shingles, Tdap, Flu (seasonally appropriate), Covid, and Pneumonia
- Extemporaneous compounding including veterinary compounds
- General patient counseling

Preparation: Please be familiar at minimum with the most updated versions of the following: ADA Standards of Care, ACC/AHA lipid guidelines, and ACC/AHA hypertension guidelines. You are also expected to have a good understanding of the pathophysiology of diabetes, and the MOA, side effects, administration, and main counseling points of each diabetes drug. Students are expected to have read over the pre-rotation materials emailed to them prior to the start of the rotation and should come to the first day of rotation with any questions they may have. Students can expect a learning environment that will foster growth in clinical, dispensing, and time management skills.

Preceptor Interaction

Week 1: Orient the student to practice site and focus on instructing student on proper patient interactions and the different services and activities that the student will be expected to participate in throughout the rotation.

Week 2-3: Focus on modeling (with some coaching as the student feels comfortable) of all patient care activities. Review and finalize schedule and expected major longitudinal assignments, midpoint and final evaluations.

Weeks 4-6: Focus on coaching the student on all patient care activities. Check in to make sure student is on track to complete any assignments or longitudinal projects that may have been previously assigned.

Week 7-8: Complete Midpoint evaluation. At least two assignments given by preceptor(s) must be completed. Significant progress should be made on longitudinal projects assigned to student.

Week 9-11: Focus on coaching (with some facilitating) as preceptor and student feel comfortable) of all patient care activities. Assist student with completion of longitudinal projects and any additional assignments necessary to facilitate learning.

Week 12: Complete Final evaluation. Ensure all outstanding assignments and longitudinal projects are completed. It is up to the student to ensure assignments are completed before rotation end date.

Dress Code and Professionalism: Professional dress with white coat and name tag will be required. It will be up to the preceptor's discretion whether or not white coats must be worn.

Attendance Policy: Expect to be on site from 9am -5pm Monday through Friday. The student may choose to be onsite four 10-hour days to allow for a more flexible schedule. If the student elects to the four-day option: he or she must inform the preceptor no later than their 1st day of rotation, the day "off" may not be a Thursday. **Please arrive to the practice site on time. On time, unless otherwise specified, means at least 15 minutes prior to your start time ready to work!** Being on time is essential to your success on this rotation as we may have early morning patient appointments and often require this time to organize workflow.

Parking: Please park on the side of the pharmacy near the rear or in the front parking lot farthest from the door. We like to allow our patients the prime parking spots near the front entrance.

Time off: If you require time off, please let me know as soon as possible so we can make appropriate arrangements if hours need to be made up.

Lunch: At Middleport Family Health Center we do not have set lunch breaks and you will not be dismissed for lunch. However, most days you can expect time to allow for a reasonable lunch break in which you may bring lunch to eat, go to a nearby restaurant, or buy items from a convenient store next door.

Assignments: At least one formal assignment will be given bi-weekly and is at the discretion of the preceptor(s). Please refer to the most updated APPE manual posted in CORE for full description of assignments that may be given. Please note it is your responsibility to ensure all assigned work is uploaded in CORE and your preceptor is notified of completion. A tentative weekly calendar may be given out during the 1st week of rotation at the preceptor's discretion.

Passwords:

PioneerRx: The pharmacy uses PioneerRx to process and fill prescriptions, similar to your Model Pharmacy experience.

HIPAA: Reminder to adhere to HIPAA while on this rotation. Make sure any paperwork you take home as well as your assignments are de-identified.

Note: Throughout the rotation, if you do not know how to do something, ask! This rotation requires clinical application of your knowledge, which takes time and experience to excel at. Our pharmacy team needs to look things up on a daily basis. If you are unsure of something, whether it involves a dose, interaction, or whatever, please look it up or ask me before giving an answer to a provider or patient.